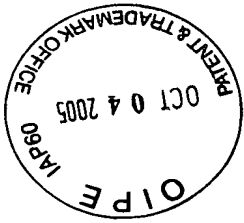




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PATENT APPLICATION  
09/862,814



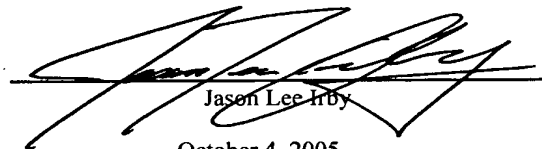
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	John C. Siebel et al.
Serial No.	09/862,814
Date Filed:	May 21, 2001
Group Art No.:	2167
Examiner:	Lu, Kuen S.
Title:	<b>WEB-BASED CUSTOMER PROSPECTS HARVESTER SYSTEM</b>

MAIL STOP - RCE  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail EV628938814US addressed to: Mail Stop - RCE, Commissioner of Patents, Alexandria, VA 22313-1450.

  
Jason Lee Irby

October 4, 2005  
Date

Dear Sir:

**INFORMATION DISCLOSURE STATEMENT**

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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068082.0114

PATENT APPLICATION  
09/862,814

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Applicants believe no fees are due since Applicants are filing a Request for Continued Examination, however, the Commissioner is hereby authorized to charge any additional fees to Deposit Account No. 50-2148 of Baker Botts L.L.P. in order to effectuate this filing.

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicants

A handwritten signature in black ink, appearing to read "Ann W.", is written over the printed name.

Ann C. Livingston  
Reg. No. 32,479

Date: October 4, 2005

Correspondence Address:

CUSTOMER NO. **31625**

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PTO-1449 <b>Information Disclosure Citation in an Application</b>	Application No. 09/862,814	Applicant(s) Seibel et al.	
	Docket Number 068082.0114	Group Art Unit 2167	Filing Date May 21, 2001

## U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A.	5619648	4/8/97	Canale et al.	395	200.01	11/30/94
B.	5897622	4/27/99	Blinn et al.	705	26	10/16/96
C.	5924105	7/13/99	Punch, III et al.	707	513	1/26/98
D.	5974398	10/26/99	Hanson et al.	705	14	4/11/97
E.	6029164	2/22/00	Birrell et al.	707	3	6/16/97
F.	6170011	1/2/01	Macleod Beck et al.	709	224	11/12/98
G.	6212178	4/3/01	Beck et al.	370	352	9/11/98
H.	6332154	12/18/01	Beck et al.	709	204	2/19/99
I.	2003/0083922	5/1/03	Reed	705	9	8/28/02
J.	6621505	9/16/03	Beauchamp et al.	345	764	9/30/98
K.	6795830	9/21/04	Banerjee et al.	707	200	5/31/01

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
L.							
M.							
N.							
O.							

## NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
P.	Adomavicius et al., "Using Data Mining Methods to Build Customer Profiles", IEEE 2001 computer, pp. 74-82	2001
Q.	Delen et al., "An Integrated Toolkit for Enterprise Modeling and Analysis", Proceedings of the 1999 winter Simulation Conference, pp. 289-297	1999
R.	Griffin et al., "Enterprise Customer Relationship Management", DM review, 15 pages	12/1999
S.	Parkhomenko et al., "Personalization Using Hybrid Data Mining Approaches in E-Business Applications", Amer. assoc. for Artificial Intelligence, 7 pages	2002
T.	Weiss, Gary M., "Data Mining in Telecommunications", 13 pages	no date

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.



<b>Information Disclosure Citation in an Application</b>		Application No. 09/862,814		Applicant(s) Seibel et al.				
		Docket Number 068082.0114		Group Art Unit 2167		Filing Date May 21, 2001		
<b>U.S. PATENT DOCUMENTS</b>								
		<b>DOCUMENT NO.</b>	<b>DATE</b>	<b>NAME</b>	<b>CLASS</b>	<b>SUBCLASS</b>	<b>FILING DATE</b>	
	A.	6134548	10/17/00	Gottzman et al.	707	5	11/19/98	
	B.	6226623	5/1/01	Schein et al.	705	35	5/23/97	
	C.	2001/0054004	12/20/01	Powers	705	14	6/7/01	
	D.	2002/0035501	3/21/02	Handel et al.	705	10	11/19/98	
	E.	2002/0049622	4/25/02	Lettich et al.	705	7	4/26/01	
	F.	2003/0040845	2/27/03	Spool et al.	700	291	5/10/02	
	G.	6668259	12/23/03	Ventura et al.	707	103	9/5/00	
	H.	6845370	1/18/05	Burkey et al.	707	3	11/19/98	
	I.	6868395	3/15/05	Szlam et al.	705	27	12/22/99	
	J.							
	K.							
<b>FOREIGN PATENT DOCUMENTS</b>								
		<b>DOCUMENT NO.</b>	<b>DATE</b>	<b>COUNTRY</b>	<b>CLASS</b>	<b>SUBCLASS</b>	<b>TRANSLATION</b>	
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<b>NON-PATENT DOCUMENTS</b>								
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